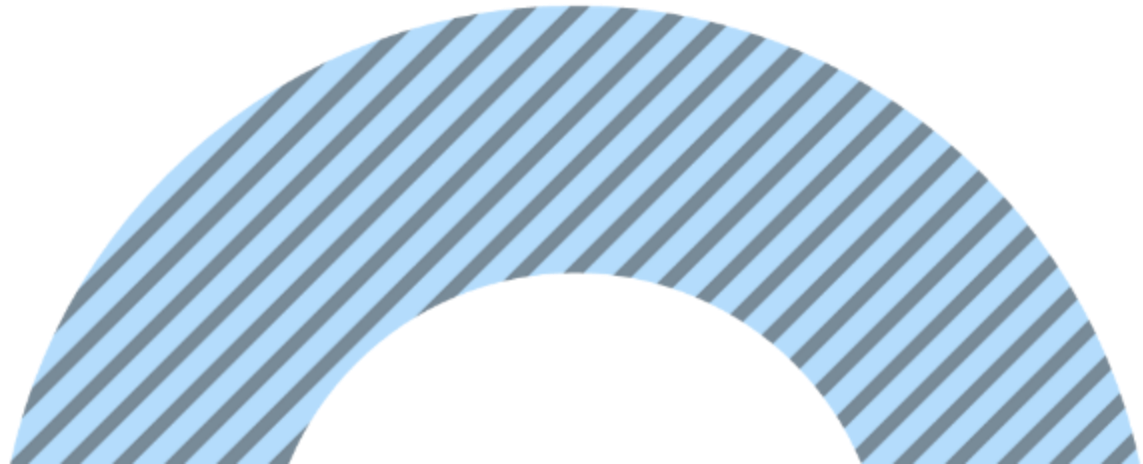


Invitation to Onboard Parents Gateway

Mr Leslie Tan
HOD ICT

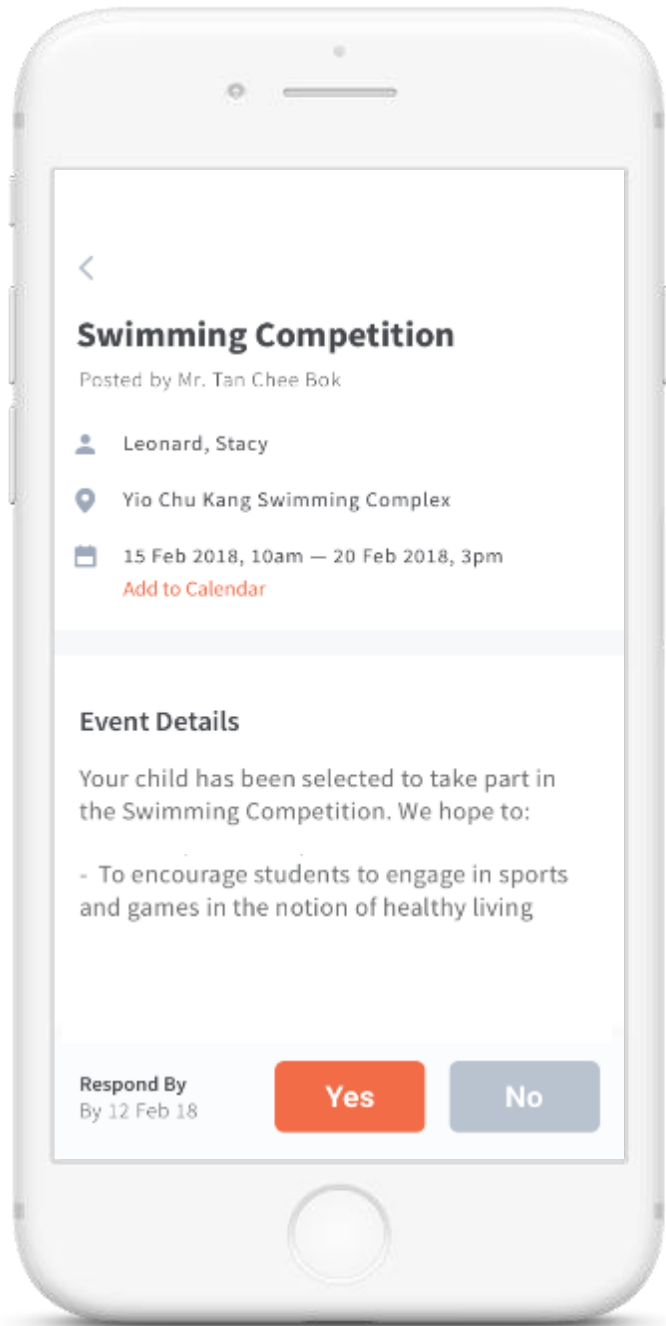


Ministry of Education
SINGAPORE



What is Parents Gateway?

A digital platform (by MOE and GovTech) to bring greater convenience to parents to perform simple administrative functions and receive relevant information from schools.



With Parents Gateway, you can:

Receive school announcements
and consent form details

Give your consent with the touch
of a finger

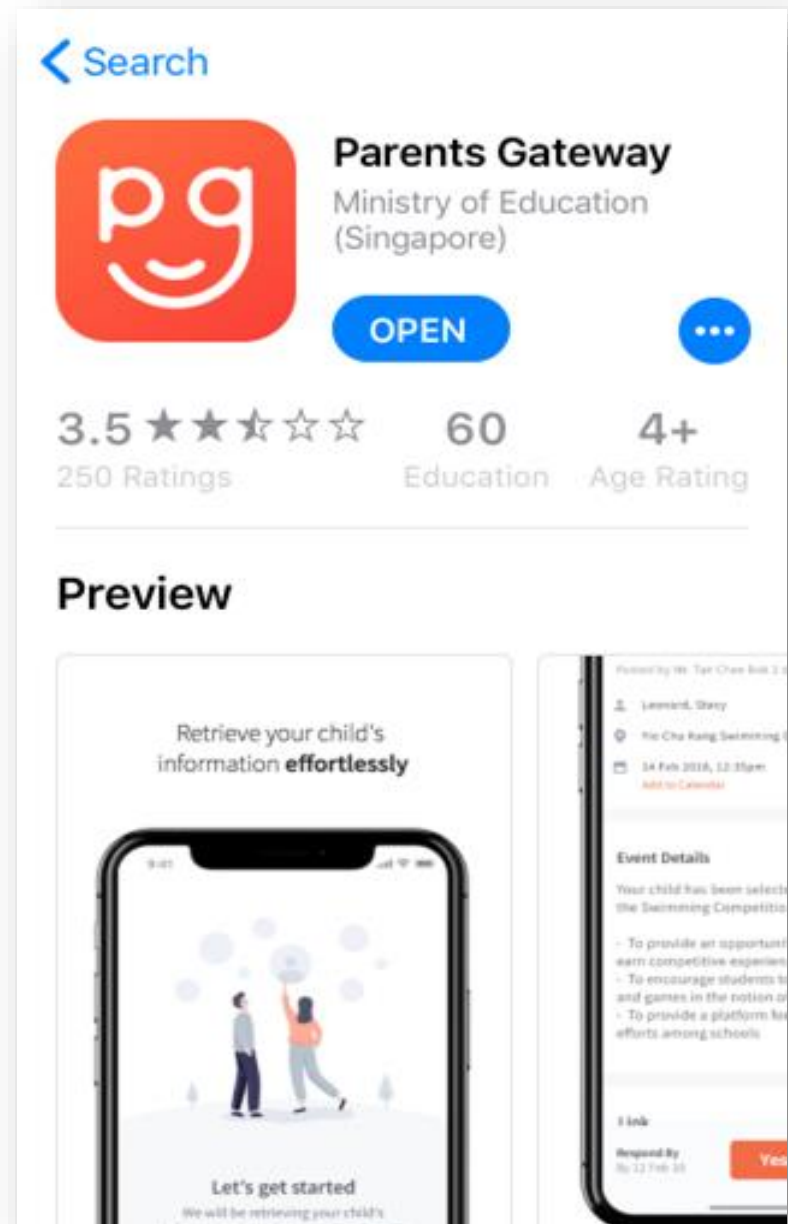
+ *more features will be
released in the future*

How Can You Sign Up?

Download the app directly from the Play Store (Android)/ App Store (iOS)

Keyword search
'Parents Gateway'

Supported OS Versions: Android 6.0 or later & iOS 9.1 or later





Parents
Gateway

An initiative brought to you by
Ministry of Education and GovTech

Log In with SingPass

[I have trouble logging in](#)

Login with SingPass

If you have issues signing in with Singpass, you may visit the [SingPass website \(www.singpass.gov.sg\)](http://www.singpass.gov.sg), or contact their helpdesk at 6643-0555

Complete your Onboarding

Retrieve your child's details and verify the information to proceed



Success!

We found your children's information. Verify that they are correct and we can get started.

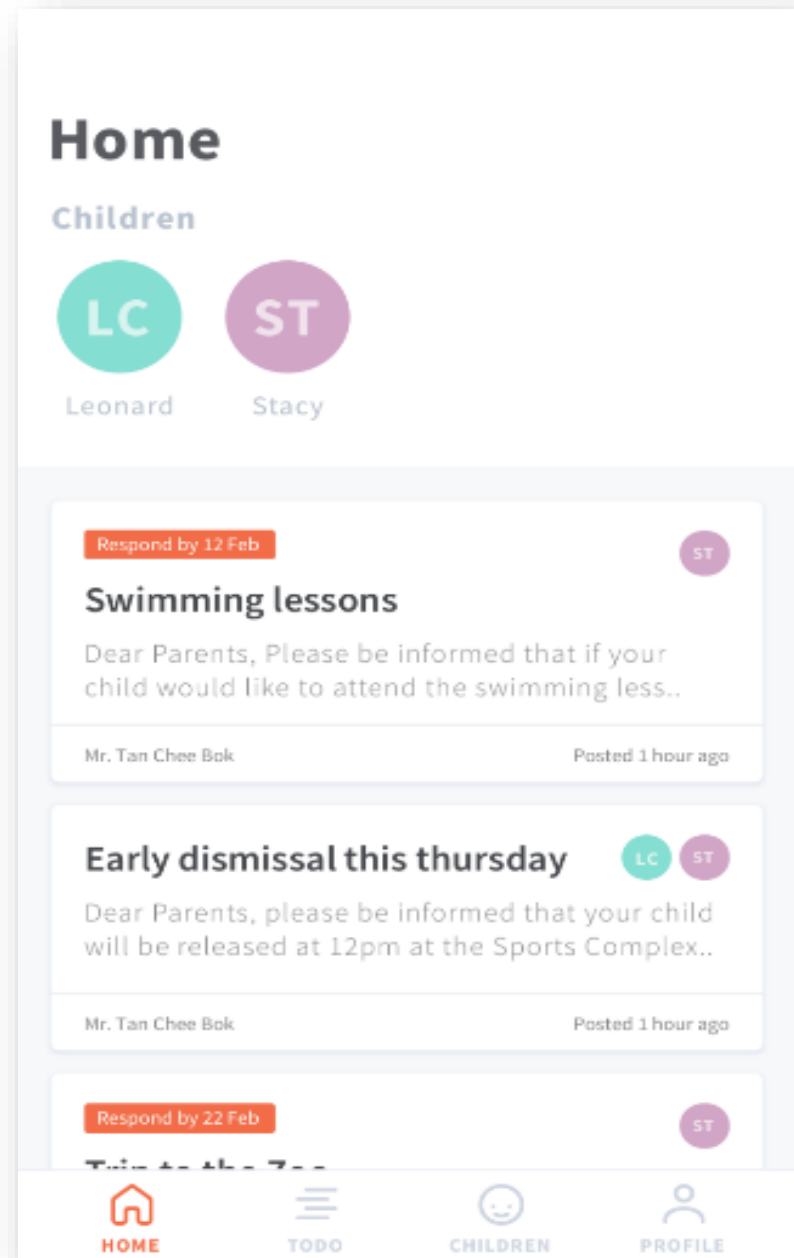
Leonard Chen Jun Huo

Stacy Tanya Chen Ling Ting

Done

**Congratulations,
you should now
see your
Newsfeed**

which means you
have successfully
set up Parents
Gateway 😊





Answers to Common Questions

Who can access Parents Gateway?

As Parents Gateway contains sensitive information about students and their parents, access to the mobile app is restricted to parents and legal guardians who are SingPass holders.

If you fall into any of the following categories, you are eligible to apply for SingPass:

- i. Singapore Citizen and Permanent Resident
- ii. Employment Pass and Personalised Employment Pass holders
- iii. EntrePass holders
- iv. S-Pass holders
- v. Dependant Pass holders
- vi. Long Term Visit Pass-Plus (LTVP+) holders
- vii. Long Term Visit Pass holders
- viii. Selected Work Permit Holders who require SingPass to access government digital services.

What if I cannot sign up with PG?

SGS will continue to issue hardcopy letters and consent forms to parents and legal guardians who are unable to onboard Parents Gateway.

Are the access rights limited to one parent only?

No, both parents can access their children's information simultaneously from their respective Parents Gateway accounts.

I have more than 1 child, do I require multiple accounts?

No, you do not need multiple accounts.

You will be able to access all your children's information through a single platform on Parents Gateway, even if your children are attending different schools.

Do both parents have to reply to consent forms?

Only a single consent is required.

Once consent has been given, it cannot be edited by either parent. Should there be a change in decision, parents have to inform the school directly.

Can I receive information on both Parents Gateway and through hardcopy forms so that I can keep the forms as reminders?

For parents who wish to receive reminders on upcoming events, there is an “Add to Calendar” feature. Upon selection, the event would be synced with your phone’s calendar.

Where can I find out more about PG?

WWW.SGS.EDU.SG



Serangoon Garden Secondary School
Established in 1959

ABOUT US

INSTRUCTIONAL
PROGRAMMES

STUDENT
DEVELOPMENT

STUDENTS

PARENTS

STAFF

PARENTS

ST

LATEST NEWS

PARENTS SUPPORT GROUP

SIGN UP FOR PSG

SIGN UP FOR PARENTS
GATEWAY

TIMETABLES

USEFUL PARENT ARTICLES

SEXUALITY EDUCATION

Welcome to SGS!

Achieving Excellence in Life and Learning

Home of Critical Thinkers

Thank you



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